

My
CYBER EMERGENCY
RESPONSE TEAM

My-CERT.com



You've had a data breach or network security attack...

NOW WHAT?

We'll help you respond so you can focus on what matters most – keeping your business productive and moving forward. Use the Incident Response Road Map below as a quick reference for what to do. Keep a copy handy and share with your internal incident response team.

INCIDENT RESPONSE ROAD MAP

YOU ARE HERE If the security event is We will deploy a an incident that may If you have cyber insurance, qualified information result in damage or risk contact your Insurer. If you to information security security team to are unable to contact your assets or operations, triage the event. Insurer **OR** don't have cyber then you will want to Is the security event insurance, then call the contact a Data Breach an incident? Freephone: Solicitor. (+44) 8081 893079 **Available 24/7/365** Debrief with the Data Breach Solicitor who will want to discuss: The date(s) of the incident The nature of the incident Do you have stand-alone cyber insurance? Fact finding and evidence collection, if any to date, by the internal team.

The Data Breach Solicitor will help you coordinate with external stakeholders.

Key external stakeholders in an incident response include:

- Data Breach Solicitor
- Insurance Broker
- Insurance Carrier
- Defense Attorney
- Information Security Investigator and Forensics Specialist
- Payment Forensic Investigator
- Customers
- Shareholders
- Regulators
- Law Enforcement
- Cyber Crisis Management
- Mail House and Call Center
- Identity or Credit Monitoring

your Incident Response Plan.

